

## **Annex A – Findings of the first phase of the Resettlement Pathway Review**

### **Brief re-cap on review process so far**

- Key questions of the review
- The process and timeline
- Emerging key themes

### **The key questions we are looking to address from this review**

1. Can we articulate a clear and bold vision for the future of York's Resettlement Pathway?
2. Which model(s) might be developed in order to realise this vision (and what can be learned from elsewhere to inform this)?
3. What commissioning or changes are needed which would be step changes towards this vision/model?

### **Key review inputs**

- Snapshot data of 323 people living within the resettlement pathway (Jan 2022).
- 100 interviews with people with direct experience of the pathway (living/working within).
- External expertise from Nicholas Pleace / Imogen Blood – fresh eyes, challenge, knowledge and experience from elsewhere in UK and further afield.

### **Emerging key themes People would like to see (across the whole system)...**

- Us build on the great stuff that is already happening across the city (fund more of what works!)
- Greater clarity and transparency around what is available
- Greater consistency of approach – across partners / providers
- Greater consistency of support – for the people being supported, and for staff
- Better coordination and/or more integration of support
- Greater shared ownership of this whole agenda: homelessness is a social problem with a housing dimension, not a housing problem with a social dimension
- Us make better use of existing resources, but also bring in more resource to support this whole agenda

- Us recognise housing as a right not a reward

### **Accommodation profile – what people would like to see...**

- Accommodation is more often about availability than suitability. We need to address availability as more choice is needed
- Less reliance on hostels
- Move away from shared housing for several people
- More social housing needed
- Greater incentives needed for private landlords
- More Housing First
- Specialist MH supported housing remains a significant gap in the city

### **Nature of the support we'd like to see...**

- Made more available where the people needing support are living (e.g. drop-ins for specialist support at the hostels – MH, D&A)
- Not time-limited
- Extra support for transitions - not 'cut and run', especially for YP moving from children's services to adult services
- More floating support needed – drop-off in support after Tier 1 is huge
- Strengths-based, focus on people's strengths
- Consistent support – ideally one support worker for the whole journey?
- Flexible, and tailored to individual's needs and circumstances

### **Immediate next steps**

- Convene a smaller project board to deliver the findings
- Agree step changes timetable based on the findings, budgets, resources and current priorities.